



Komatsu Pakistan Soft (Pvt) Ltd.

1st Floor Mandeer Square Plot # 12-C/1 G-8 Markaz, Islamabad (44000) Pakistan

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Position Title Infrastructure Support Assistant

Why should you join Komatsu Pakistan Soft?

Komatsu Pakistan Soft is a fully owned subsidiary of Komatsu Limited Japan, and we are a part of Komatsu Group of Companies. Komatsu Pakistan Soft (Pvt.) Limited is into operation since 1999. We excel in providing enterprise software application solutions, IT consultancy and outsourcing services. Our vision, utter commitment, sheer dedication, unmatched teamwork and customer-centric approach have helped us evolve into a forerunner of innovation and ingenuity within Komatsu group as well as across the global IT industry.

Industry	Information Technology
Employment Type	This is a full-time on-site permanent role, 5 days a week
Job Level	This is a Junior - Mid Level Role with 01 - 03 years of experience
Education	BS(CS) / BS(IT) / BS (SE)
Location	G-8, Islamabad

About Your Role:

We are seeking an experienced individual to join our infra and tech team as infrastructure support assistant.

Your Impactful Goals Will Include:

- Installation and configuration of computer hardware, OS and applications of different combination / environments for development teams.
- Excellent troubleshooting skills for installed applications / software conflicts, system or network related issues.
- Having good knowledge of Wireless APs, configuration and troubleshooting,
- Domain Network roles & rights, DNS & DHCP Servers.
- Strong understanding of OSI Model and clearly knows end to end communication mechanism.
- Require working knowledge of Database and Web Servers on Windows and Linux platform.
- Dealing with imaging devices as photocopier, printer and scanner.
- Implement and maintain corporate policies at device level.
- Understanding of Server hardware and network peripherals.

- Knowledge of VMs architecture and their provisioning / maintenance.
- Undertakes routine preventative measures and implements and maintains network security and ensures security compliance.
- Coordination & follow-up with vendors from quote gathering to procurement.
- Work within the organization's ISO frameworks to ensure adherence to ISO standards.
- Support & maintain other Infrastructure items like UPS, Genset, working environment etc.
- Research and sampling of new tools & technologies as instructed.
- Excellent communication skills in English, both spoken and written.
- Quick learner and can efficiently output for parallel assignments

Functional Skills Requirement:

- Require understanding and good knowledge of cloud computing including Microsoft Azure Services, Microsoft 365, Azure DevOps, Microsoft Windows Defender, Microsoft Intune etc.
- Strong troubleshooting skills for different Operating Systems and applications e.g., different Windows versions, Linux, MAC OSX, iOS and Android