



Komatsu Pakistan Soft (Pvt) Ltd.

1st Floor Mandeer Square Plot # 12-C/1 G-8 Markaz, Islamabad (44000) Pakistan

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Position Title

Infrastructure Support Engineer

Why should you join Komatsu Pakistan Soft?

Komatsu Pakistan Soft is a fully owned subsidiary of Komatsu Limited Japan, and we are a part of Komatsu Group of Companies. Komatsu Pakistan Soft (Pvt.) Limited is into operation since 1999. We excel in providing enterprise software application solutions, IT consultancy and outsourcing services. Our vision, utter commitment, sheer dedication, unmatched teamwork and customer-centric approach have helped us evolve into a forerunner of innovation and ingenuity within Komatsu group as well as across the global IT industry.

Industry Information Technology

Employment Type This is a full-time on-site permanent role, 5 days a week

Job Level This is a Junior - Mid Level Role with 01 - 05 years of experience

Education BS(CS) / BS(IT) / BS (SE)

Location G-8, Islamabad

About Your Role:

We are seeking an experienced individual to join our infra and tech team as infrastructure support engineer.

Your Impactful Goals Will Include:

- Installation and configuration of computer hardware, OS and applications of different combination / environments for development teams.
- Undertakes routine preventative measures and implements and maintains network security and ensures security compliance.
- Coordination & follow-up with vendors from quote gathering to procurement.
- Work within the organization's ISO frameworks to ensure adherence to ISO standards.
- Support & maintain other Infrastructure items like UPS, Genset, working environment etc.
- Research and sampling of new tools & technologies as instructed.
- Dealing with imaging devices as photocopier, printer and scanner.
- Implement and maintain corporate policies at device level.

Functional Skills Requirement:

- Microsoft 365 / Exchange Online – Administration, troubleshooting, and performance optimization
- Microsoft Teams – Configuration, governance, and advanced support.
- SharePoint Online – Administration, site structure, and governance best practices.
- Microsoft Intune (Endpoint Manager) – MDM/MAM, device compliance, and policy rollout.
- Microsoft Defender Suite – Endpoint security, threat protection, and security operations/
- IRM / DLP – Implementing data protection and compliance controls
- Microsoft Azure – Foundational cloud knowledge, Azure AD, identity management, and conditional access